



PIONEIRO

PIONEERING MINING EXCELLENCE

COMPANY PROFILE

2026

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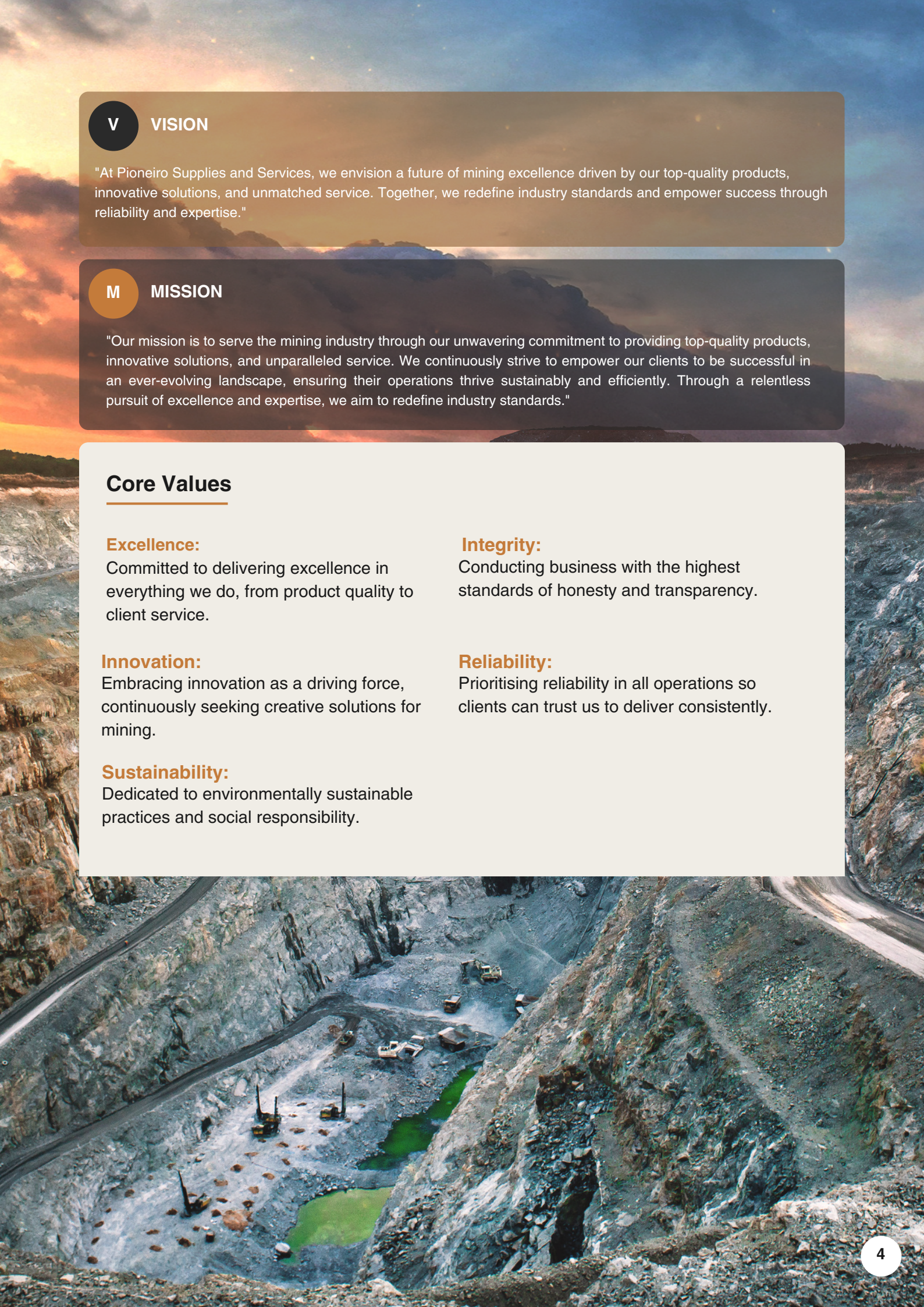
INTRODUCTION

Pioneiro Supplies and Services SARL is a leading provider of mining supplies and services, dedicated to delivering excellence and innovation in every facet of the industry. Established with a vision to pioneer mining excellence, we are a trusted partner for clients seeking reliability, quality, and expertise in their operations.

Situated in Kolwezi, Democratic Republic of Congo, we are strategically positioned to serve the dynamic needs of the mining sector in the region. Our unwavering reliability, dedication to quality, and innovative approach within the ever-evolving realm of mining supplies and services set us apart as a leader in the industry.

We have forged strong alliances and long-standing relationships with original equipment manufacturer (OEM) partners, solidified over years of collaboration and mutual trust. These partnerships ensure access to top-tier equipment and technologies, empowering us to provide cutting-edge solutions and superior products tailored to specific needs.

Backed by a wealth of industry knowledge and experience, our team is dedicated to delivering results that exceed expectations. From equipment procurement to comprehensive service solutions, we leverage our expertise to optimise operational efficiency and drive sustainable growth for our clients.

A large-scale mining operation is shown in a deep valley. A winding road curves through the landscape, which is filled with rocky terrain and several bright green ponds. Mining equipment and structures are visible in the distance, set against a backdrop of steep, rocky cliffs under a dramatic sky with soft clouds.

V

VISION

"At Pioneiro Supplies and Services, we envision a future of mining excellence driven by our top-quality products, innovative solutions, and unmatched service. Together, we redefine industry standards and empower success through reliability and expertise."

M

MISSION

"Our mission is to serve the mining industry through our unwavering commitment to providing top-quality products, innovative solutions, and unparalleled service. We continuously strive to empower our clients to be successful in an ever-evolving landscape, ensuring their operations thrive sustainably and efficiently. Through a relentless pursuit of excellence and expertise, we aim to redefine industry standards."

Core Values

Excellence:

Committed to delivering excellence in everything we do, from product quality to client service.

Innovation:

Embracing innovation as a driving force, continuously seeking creative solutions for mining.

Sustainability:

Dedicated to environmentally sustainable practices and social responsibility.

Integrity:

Conducting business with the highest standards of honesty and transparency.

Reliability:

Prioritising reliability in all operations so clients can trust us to deliver consistently.

OUR SOLUTIONS



Procurement Services:

We provide procurement services to assist clients in sourcing and procuring mining supplies, equipment, and services. Our team leverages our extensive network of suppliers and industry connections to negotiate favourable terms and secure the best value for our clients.



Logistics and Supply Chain Management:

We offer logistics and supply chain management solutions to streamline the procurement and delivery of mining supplies and equipment. We work closely with clients to manage inventory, coordinate shipments, and optimize supply chain operations to minimize costs and improve efficiency.



Equipment Supply:

We provide a wide range of high-quality mining equipment and machinery, including cranes and crane spare parts, sourced from reputable manufacturers and OEM partners. Our crane supply covers all crane types and associated spares, ensuring reliable lifting solutions for your mining operations.



Parts and Components:

We offer genuine parts and components for various mining equipment, ensuring optimal performance and reliability. Our comprehensive inventory minimises downtime.



Commodities:

We offer a diverse range of commodities including gas, petrol, diesel, and other petroleum products sourced from reputable suppliers, adhering to stringent industry standards for demanding mining environments.



Technical Support:

Our team of experienced technicians and engineers provides expert technical support and assistance to help clients optimise their operations and maximise efficiency.



Maintenance and Repair:

We offer comprehensive maintenance and repair services for mining equipment. Our skilled technicians perform routine maintenance, troubleshooting, and repair to ensure optimal performance and minimise downtime.



Consultancy Services:

We offer consultancy services to assist clients in navigating operational challenges and strategic decision-making, drawing on deep industry expertise.



Safety and Compliance:

We offer safety and compliance consulting to help clients maintain compliance with industry regulations. Our experts conduct site assessments, develop safety protocols, and provide training programmes.



Environmental Solutions:

Pioneiro is committed to environmentally sustainable practices. We offer waste management, pollution control, and rehabilitation services to help clients minimise their environmental footprint.



Training and Education:

We provide training and education programmes to equip mining personnel with the knowledge and skills they need to operate safely and efficiently in demanding environments.

OUR PRODUCTS

1.Pumps and Pumping Solutions:

Wide range of industrial pumps (centrifugal, submersible, slurry)
Customised pumping solutions tailored to industry requirements
Pump maintenance, repair, and replacement services

2.Technical Parts and Components:

High-quality technical parts and components for machinery
Comprehensive spare parts inventory to minimise downtime
Technical expertise in sourcing specialised parts

3.HDPE Piping Solutions:

Supply and installation of HDPE piping for industrial/mining
Customised piping solutions for fluid handling requirements
Expertise in fusion welding and quality assurance

4.Safety Equipment and Gear:

PPE for workers in hazardous environments
Safety gear: helmets, gloves, goggles, respiratory protection
Safety audits, assessments, and training programmes

5.Material Handling Equipment:

Material handling solutions for industrial/mining facilities
Conveyor systems, hoists, cranes, and lifting equipment
Installation, maintenance, and repair services

6.Laboratory Equipment:

High-quality laboratory equipment and instruments for mining

7.Cranes and Crane Spares:

Supply of all types of industrial cranes for mining applications
Comprehensive genuine crane spare parts and components
Expert support for crane selection, installation and maintenance

OUR COMMODITIES

1.Supply of Gas:

- Provision of industrial and commercial gases for a wide range of applications
 - Supply of oxygen, nitrogen, argon, acetylene, helium, nitrous oxide, carbon dioxide and mixes / specialty gases
- Cylinder and bulk gas delivery options to meet varying consumption needs and operational requirements

2. Supply of Fuel:

- Comprehensive fuel supply solutions for industrial and mining operations
 - Supply of various types of fuels, including diesel, gasoline, and alternative fuels
- Quality delivery services to ensure uninterrupted fuel supply and operational efficiency

OUR SERVICES

1. Technical Services & Support

On-site technical support for installation, commissioning, troubleshooting. Preventive maintenance programmes. 24/7 emergency response.

2. Chemical Water Sealing

Specialized chemical sealing solutions for underground and opencast pits to prevent leakage and contamination. Application of sealants and coatings to protect against corrosion and environmental damage. Compliance with industry standards and regulations for safe and effective sealing of mining infrastructure.

3. Dust Suppression Solutions

Specialized dust suppression systems tailored to industrial and mining environments. Application of eco-friendly dust control agents to mitigate airborne dust particles. Customized dust management plans to ensure compliance with environmental regulations and improve air quality.

4. Laboratory Establishment

Comprehensive support for establishing laboratories compliant with global standards and regulations. Design and layout of laboratory facilities to optimize workflow efficiency and safety. Assistance with obtaining necessary certifications and accreditations for international compliance.

5. Laboratory Services

Calibration, maintenance, and repair services for laboratory equipment to ensure accurate and reliable testing results. Training programs for personnel on the proper use and maintenance of lab equipment.

6. Custom Fabrication & Machining

Custom fabrication and machining services for precision components and parts. CNC machining, welding, cutting, and bending capabilities to meet specific design requirements. Quality assurance and testing processes to ensure the highest standards of craftsmanship.

7. Maintenance and Repair

Comprehensive maintenance and repair services for mining equipment and machinery. Routine maintenance, troubleshooting, and repair services to ensure optimal performance and minimize downtime.

8. Material Supply & Management

Supply of raw materials, components, and consumables required for industrial and mining operations. Inventory management solutions to streamline procurement processes and maintain optimal stock levels. Punctual delivery services to minimize inventory holding costs and maximize operational efficiency.

9. Environmental Solutions

Environmental monitoring and remediation services to mitigate the impact of industrial activities. Waste management solutions, including recycling and disposal services. Compliance consulting and regulatory assistance to meet environmental standards and regulations.

10. Training & Skills Development

Training programs for personnel involved in industrial and mining operations. Technical skills development courses tailored to the needs of the industry. Certification programs to enhance workforce competency and safety awareness.

11. Consulting & Engineering Services

Engineering consulting services for process optimization, equipment design, and plant layout. Feasibility studies and project management support for new installations and upgrades. Expertise in regulatory compliance, risk assessment, and operational efficiency improvement.

12. Compliance Services

Consulting services to ensure compliance with industry regulations, standards, and best practices. Regulatory compliance audits and assessments to identify gaps and implement corrective actions. Development of compliance management systems to maintain adherence to legal requirements and industry guidelines.

13. Added Services

Innovative and Sustainable Water Treatment Solutions
Mining Machines and Equipment Undercarriages (supplies, prediction planning, forecasting wear, maintenance needs & replacement)
Underground water sealing, water control, water tracing and support/stabilisation techniques & Dust suppression systems
Cranes and crane spare parts supply (all types, sourcing, procurement and maintenance support)

OEMS SUPPORTING OUR SOLUTIONS



COMPANY DETAILS

Company Name: Pioneiro Supplies and Services SARL

RCCM Number: CD/KWZ/RCCM/23-B-00031

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